

## **FAQs – German missions responsible for applicants with usual place of residence in Syria**

1. I live in Syria and would like to apply for a visa. Which authority is responsible for my application?

From 20 May 2026, you can apply for your visa at the German diplomatic missions in Amman, Beirut and Erbil.

2. I am a Syrian national and live outside Syria. Which authority is responsible for me?  
If you have been living outside Syria for more than six months, the diplomatic mission in that country is responsible for you.

3. What is the difference between registering or booking an appointment and submitting an application?

A registration or appointment booking is not an application. Registering on a waiting list and providing your personal details indicates to the diplomatic mission that you need an appointment to submit a visa application. You have only submitted an application once you have physically handed in your documents at one of the diplomatic missions and provided your biometric data (picture and fingerprints).

4. I registered on the waiting list at the diplomatic mission in Kuwait before 20 May 2026. Do I need to do anything?

If the diplomatic mission has already allocated you an appointment with a specific date and time, you may attend it. If you do not yet have a specific appointment, you must cancel your registration and re-register at one of the diplomatic missions in Amman, Beirut or Erbil, which are now responsible for you.

5. I have registered on the waiting list at the diplomatic mission in Kuwait. Can this registration be transferred to Amman, Beirut or Erbil?

No, a registration or booking cannot be transferred to another diplomatic mission. If you have not yet received an appointment with a date and time for your visa application, please cancel your current registration and register at one of the diplomatic missions in Amman, Beirut or Erbil.

6. I have uploaded my application to the Consular Service Portal at the German mission in Kuwait. Do I need to do anything else?

If you have already been provided with a link to book an appointment via the Consular Service Portal by 20 May 2026, you can still submit your application at the diplomatic mission. If you have not yet been given the option to book an appointment on the Consular Service Portal, please close the current process and restart the procedure on the Consular Service Portal for Amman, Beirut or Erbil.